



PATENT

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11/19/02  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS ET AL.

Serial No.: 09/ 746,508

Filed: December 26, 2000

For: TECHNICIAN  
COMMUNICATIONS SYSTEM  
WITH AUTOMATED CLAIMS  
PROCESSING

Art Unit: 3627

Examiner: Kramer, J.

AMENDMENT

Box: Non-Fee Amendment  
Commissioner for Patents  
Washington, D.C. 20231

RECEIVED  
NOV 14 2002  
GROUP 3600

Sir:

In response to the Office Action mailed on August 8, 2002, please amend the above-identified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

IN THE CLAIMS:

Please amend claim 1 as shown in the attached sheet(s).